



VISITATION GUIDELINES

Limited to family member or support person
Updated June 23, 2021 – Effective June 28, 2021

At HMC, we are here to care for you—our neighbors, friends and family. We believe emotional care is an important part of patient recovery. With that in mind we have updated our visitation guidelines for family members and caregivers. Thank you for your cooperation as we work to keep your patient, your family members and our staff safe.

To enter our facilities, you must:

- Be 16 years of age or older with a valid ID.
- Be healthy. If you have symptoms of illness, you may not enter for visitation.
- Check in and out at facility entrances.
- Wear a mask/face covering, observe social distancing and sanitize hands frequently.

To keep you informed

- Upon admission, a point of contact and communication plan will be set with a family member or support person (age 16 or older). Daily updates will be provided to the point of contact, if requested.
- Virtual visitation is available.
- The patient will provide a password for identification so that communication can take place between the hospital staff and support persons/ family members.

Non COVID-19 patients

- Two **designated** persons are allowed to visit.
- It is important to stay in the room except for basic personal needs (ex: food/restroom). Smoking is not considered a personal need and is not allowed on the HMC campus.
- Please leave personal items in vehicle.
- Room size prohibits the use of additional chairs.
- Any approved caregiver that leaves the facility at 9 p.m. will not be allowed re-entry until 5 a.m. the next day with exception being end-of-life.

COVID-19 positive patients (including patients who are under investigation for COVID-19), visitation is allowed under the following guidelines:

- Restricted to immediate family; parent, spouse, significant other or children (16 years of age or older)
- One (1) person may visit per day for up to 2 hours
- End-of-life care or special circumstances are handled individually
- If supporting a COVID-19 patient, compliance with personal protective equipment (PPE) is required and will be provided by the hospital. Not wearing the provided PPE places you at high risk of being infected with COVID – 19.

Pediatric Patients

If you are supporting a pediatric patient, please observe the following guidelines:

- Limited to two parents/caregivers to support the child.
- Pediatric patients having surgery may have two parents/caregivers at a time at the bedside. The caregiver may wait in the patient room during the procedure

Mother-Baby, Labor & Delivery, & Antepartum

- Two support persons are allowed per patient.

Emergency Department

- One support person at the bedside at a time

**Staff shall reserve the right to restrict visitor the opportunity to enter unit if non-compliance of the above criteria persists. In addition, staff shall be able to adjust guidelines to accommodate for compassionate care and end of life situations.*