

# Highlands Medical Center

## Visitation Guidelines

*Effective December 1, 2021*

### To enter our facilities you must:

- Be 16 years of age or older with a valid ID
- Be free of any of the following symptoms: fever, cough, shortness of breath, loss of taste or smell
- Have not been diagnosed with COVID-19 or been exposed to someone with COVID-19 in the last 7 days
- Check in and out at facility entrances. If visiting a COVID-19 positive patient, also check-in with the nurses' station before entering the patient room.
- Wear a mask/face covering at all times while inside the hospital, observe social distancing and sanitize hands frequently

### To keep you informed

- When a patient is admitted, a point of contact and communication plan will be set with a family member or support person (16 years of age or older). Daily updates will be provided to the point of contact, if requested.
- Virtual visitation is available.
- The patient will provide a password for identification so communication can take place between hospital staff and family members.

NORMAL VISITATION		
ADULT	Non-COVID	COVID-19 Positive or Awaiting Results
General Inpatients	2 persons	1 designated person per stay for two hours maximum per day
ICU Patients	2 persons	1 designated person per stay for two hours maximum per day
Emergency Room	1 designated person at bedside	1 designated person at bedside
Pre-Op & Surgery	1 designated person may assist patient to Pre-Op and remain in the patient's room for the stay	1 designated person may assist patient to Pre-Op and remain in the patient's room for the stay
Labor & Delivery, Mother/Baby & Antepartum	2 designated persons per stay	1 designated person at bedside per stay
PEDIATRICS	Non-COVID	COVID-19 Positive or Awaiting Results
Pediatrics	2 designated caregivers at bedside	2 designated caregivers at bedside

*\*Staff shall reserve the right to restrict visitor the opportunity to enter unit if non-compliance of the above criteria persists. In addition, staff shall be able to adjust guidelines to accommodate for compassionate care and end-of-life situations.*